Lensing Machines: Representing Perspective in Machine Learning

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Point of view is valuable for problem solving

"A perspective is worth 80 IQ points. A change in perspective is worth another 80 IQ points"

~ Alan Kay



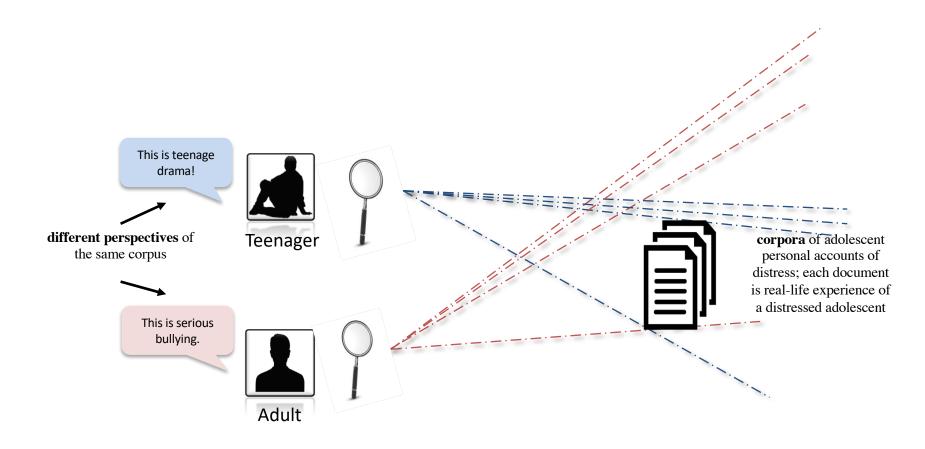


Machine learning is good at aggregating data

When data comes from people, you tend to lose the perspective of individuals or subgroups

No easy way to incorporate outside perspectives

Different points of view on the same data



Informants and Annotators



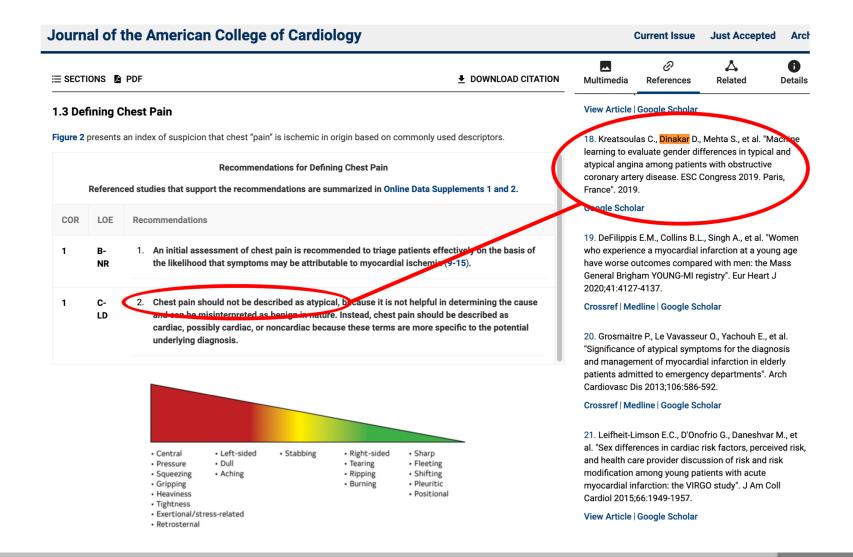
Annotators (e.g. patient)

Give a *baseline* view of the data Lots of them provide "big data" May represent naïve, or mixed, views of data

Informants (e.g. doctor/researcher /subset of patients)

Have unique or valuable perspectives
Know stuff outside the system
Not so many of them
They might be able to explain why
They critique the data and model
by example
Amplify their perspective

Cardiac diagnosis guidelines were changed as a result of our work





Lensing is a form of knowledge acquisition

We want to both

- "Learn from the data", and
- Leverage expert knowledge / Leverage minority knowledge

Traditional expert systems methodology had problems:

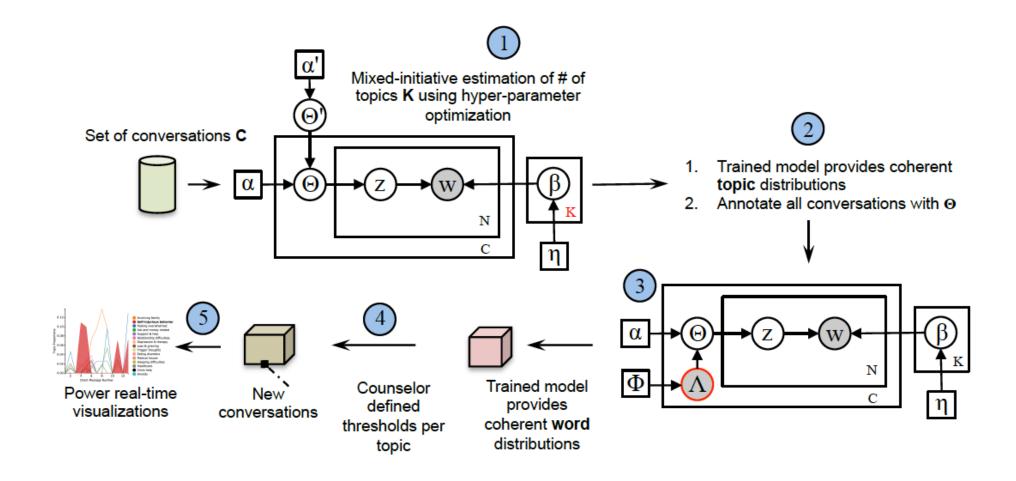
- Brittleness, expense of acquisition, scale, maintenance, etc.
- Many of those problem addressed by machine learning

We propose a *mixed-initiative* workflow:

- Machine learning analyzes data according to a model
- Informant *critiques* model by example: we extract a *lens*
- The lens is fed back into the next iteration of analysis

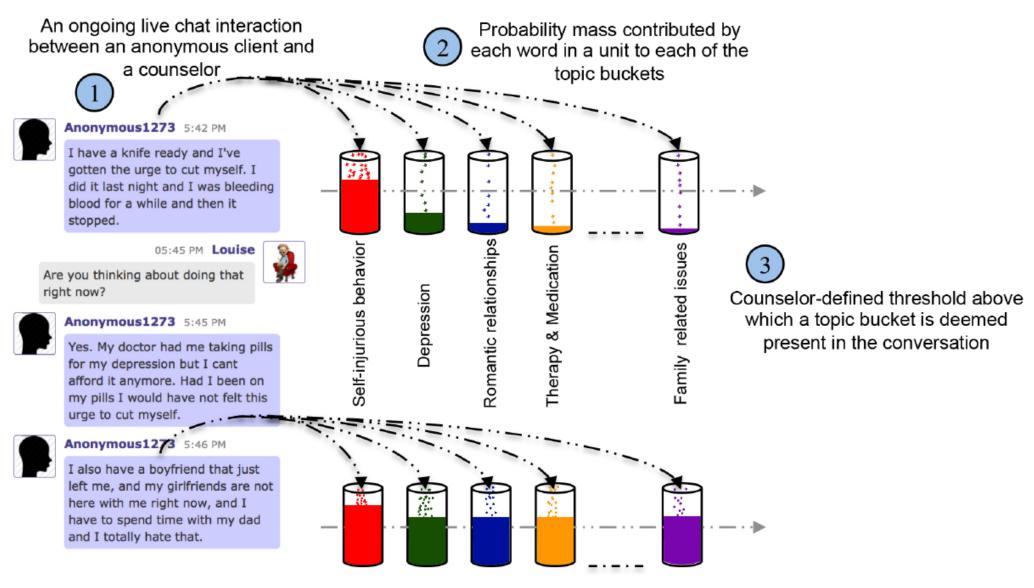


Parameter Space Lensing



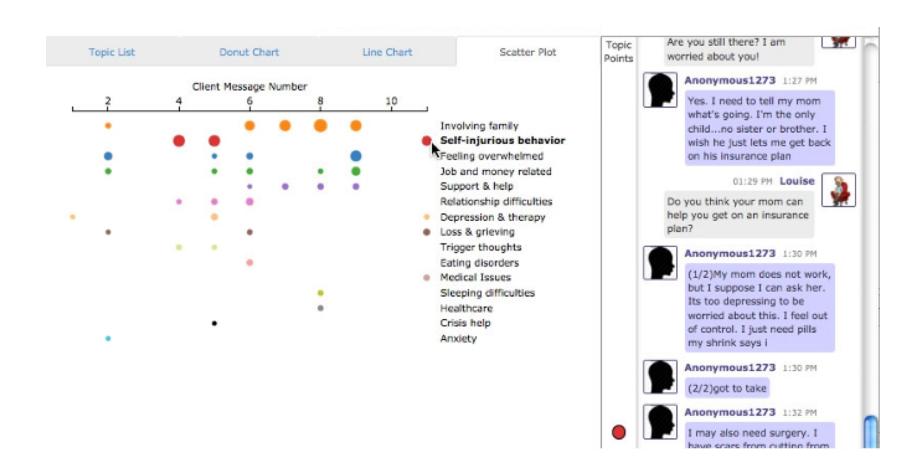
[Dinakar et.al 2015]

Lensing for Crisis Counseling



[Dinakar et.al 2015]

Fathom interface for Crisis Text Line



Contributions

We introduced *Lensing*

• A first-class representation for *perspective* or *point of view* in machine learning

We showed how to use lensing in a *mixed-initiative* workflow

- Machine learning analyzes data
- Informants contribute their perspective by example
- Improves next round of analysis
- Works with many ML methodologies
- Works at various stages: parameter, data, configuration spaces

We implemented impactful *real-world applications* in

- Cardiology
- Crisis counseling
- Other mental and physical health applications (in papers)

